

शैक्षिक केन्द्र :
3/9, विपुल खण्ड,
गोमती नगर,
लखनऊ - 226 010
टेलीफोन : 0522-2392636
फोन नं. : 0522-2395349
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भारतीय दार्शनिक अनुसंधान परिषद्
(भारत सरकार, मानव संसाधन विकास मंत्रालय)
INDIAN COUNCIL OF PHILOSOPHICAL RESEARCH
(Government of India, Ministry of Human Resource Development)

Academic Centre :
3/9, Vipul Khand,
Gomti Nagar,
Lucknow - 226 010
Telefax : 0522-2392636
Phone : 0522-2395349
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F.No.1-35/2010-11/ICPR/AC

Date.11.07.2022

Sub:Inviting quotations for Non-Comprehensive AMC for Smoke Detectors and wireless panel for Academic Centre

Academic Centre of ICPR,3/9-VipulKhand,Gomti Nagar,Lucknow-226010 invites quotations from the concerned authorized service providers/other firms/companies, who can undertake the Non-Comprehensive Annual Maintenance Contract(AMC)of Smoke Detectors and wireless panel for Academic Centre.

Equipments, Functions and Services required in the Office at present:

- A. The office has currently 1 Wireless Panel with 22 wireless smoke detectors, which functions by local sirens and remote Auto Dialers facility.
- B. Services Includes Monitoring and Cleaning of the Equipments on quarterly basis with Console Test.
- C. Zonal Warning System Check, Auto Dialer Test, Diagnostic Test, Battery power Check, Adopter Power Check, Detector & Repeater's Communication Test and Smoke Detector Test using Test Button, etc.
- D. In Non-comprehensive AMC, the office pays for or Provide battery and required parts.

Keeping the above mentioned A,B,C, and D for conditions for the Fire safety System and Services in the Office, ICPR Lucknow invites quotations for the AMC for the Year 2022-23 from competent and interested firms.

The applicants/parties may also apprise the ICPR about their service profile of the similar services with performance report, client list, accreditation letter, eligibility documents and details, as far as possible, for acceptance of the AMC, etc.

The quotations need to be submitted by hard copy with due signature. Too many unnecessary pages may be avoided.

The last date of submitting quotations is 25.07.2022

General Information, Terms & Conditions for Quotations for the AMC at ICPR, Lucknow.

1. Quotations for the AMC should cover the entire Equipments, systems, and other connected peripherals available in the office at present and the services as already provided above. (The same may be inspected by the interested prospective applicants/parties, at the office during office hours in any working day before sending the quotations.)
2. While quoting the total charges for the AMC, all taxes as and if applicable, at the current prevailing rate, may be mentioned very clearly. The coverage of consumables items, parts etc., should be clearly mentioned with payment under the non-comprehensive AMC.

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3. In case of any addition with or deletion from the total number of Equipments, the charges will remain the same for the AMC period.
4. Installation charges of new machines should be specified as nil, if no charges are required or whatever minimum.
5. Clarity should be maintained regarding support system, services, corrective and preventive maintenance and repairs and replacement of any defective parts, etc.
6. The Annual Maintenance Contract (AMC) is valid for the period from the date of signing the agreement between ICPR and the awarded parties, which can be extended for another year on certificate of satisfactory performance of the firm.
7. The quotation shall be valid for three months after the date of submission & any change or hike in the rates shall not be allowed in any case during the entire AMC period.
8. The rates and taxes must be mentioned separately, where rates will not change, but taxes may change.
9. Payment for the AMC, if awarded, will be made to the concerned party by ECS on quarterly basis, upon the bill, on the condition of satisfactory completion of service for the previous quarter.
10. The vendor should submit the experience certificate for the services provided to other govt./reputed pvt.org. along with the performance certificates, if any.
11. Regular Maintenance/Damage Preventive service must be provided quarterly, apart from attending required complained-based service. Preventive/Maintenance service includes servicing of the equipment, irrespective of whether the equipment has suffered a breakdown or not. Service Report must be submitted for every visit/service.
12. Sub-contracting of AMC services is not allowed. The service center of the party shall be based in Lucknow.
13. No refundable guarantee is to be charged on the applicants/parties at the time of submitting quotations.
14. Parties should have PAN, GSTIN. After the AMC being awarded, the concerned party should submit the same along with Bank account details (for ECS transaction of AMC Charges).
15. This office also does not bind itself to accept only the lowest tender. It may evaluate the rates, taxes, services, frequency of services and overall quantity and quality parameters.
16. ICPR reserves the right to cancel the vendor bid/AMC services without mentioning any reason. If any information provided by the vendor is found unverifiable during the selection procedure or false at any time, the AMC may also be cancelled. It reserves the right to reject any or all the tenders without assigning any reason whatsoever.
17. In case of any dispute, the legal matters may be settled under jurisdiction of Lucknow.

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Sr. Accountant i/c